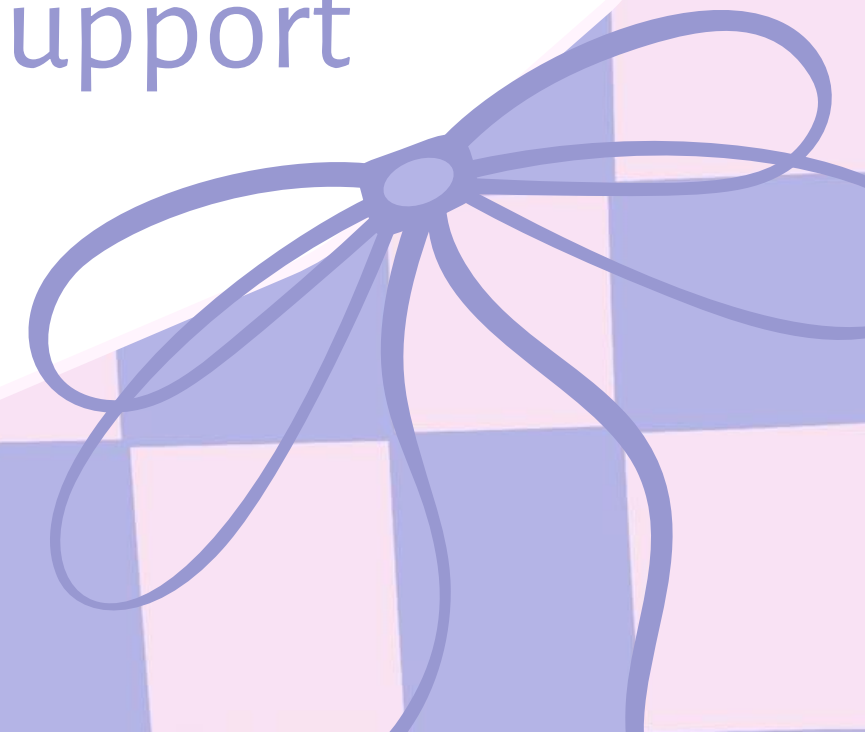


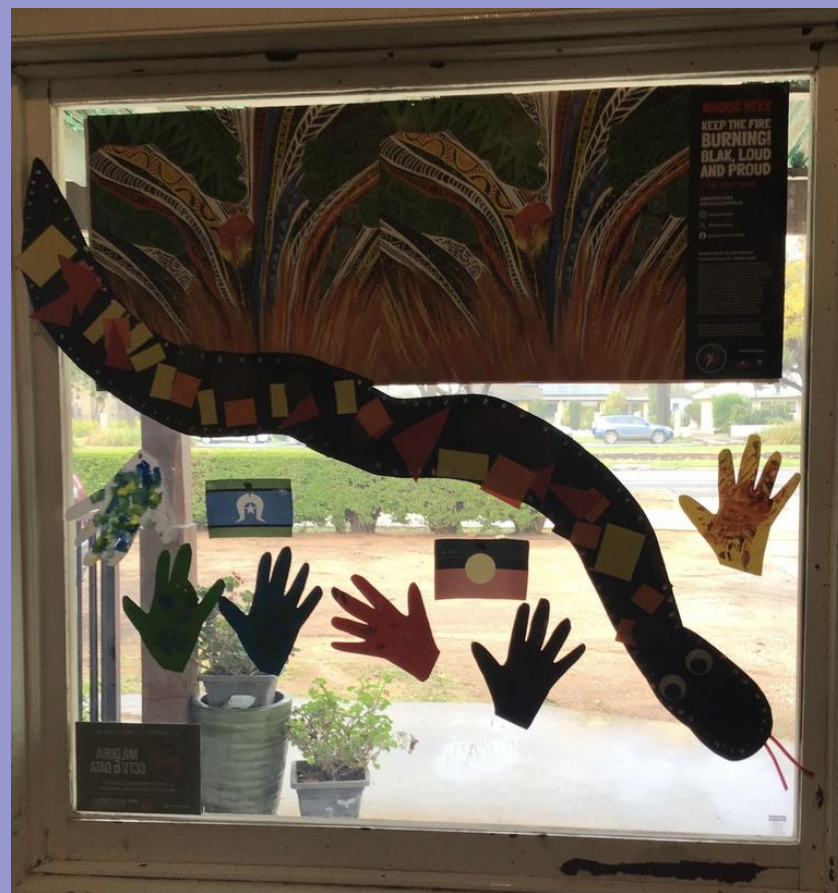


Mildura VIC

A Wrap-Around Approach to Early Intervention Support



Acknowledgement of Country



Zoe Support provides services on Latji Latji Country in north-western Victoria.



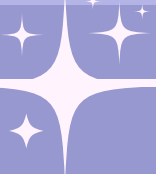
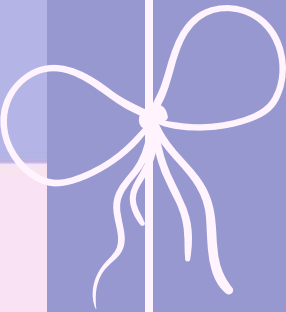
Merinda Robertson - CEO

Cindy Cavanagh-Knez - Client Services Team Leader



Our Vision

We are a place-based not-for-profit community service organisation providing a supportive community so that young pregnant and parenting mothers aged up to 25 and their children can thrive.



Our Objectives

Connecting

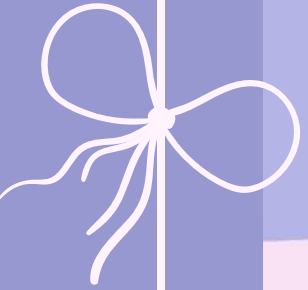
Reduced family violence & child protection involvement
Improved mental health, physical wellbeing & family stability

Inspiring

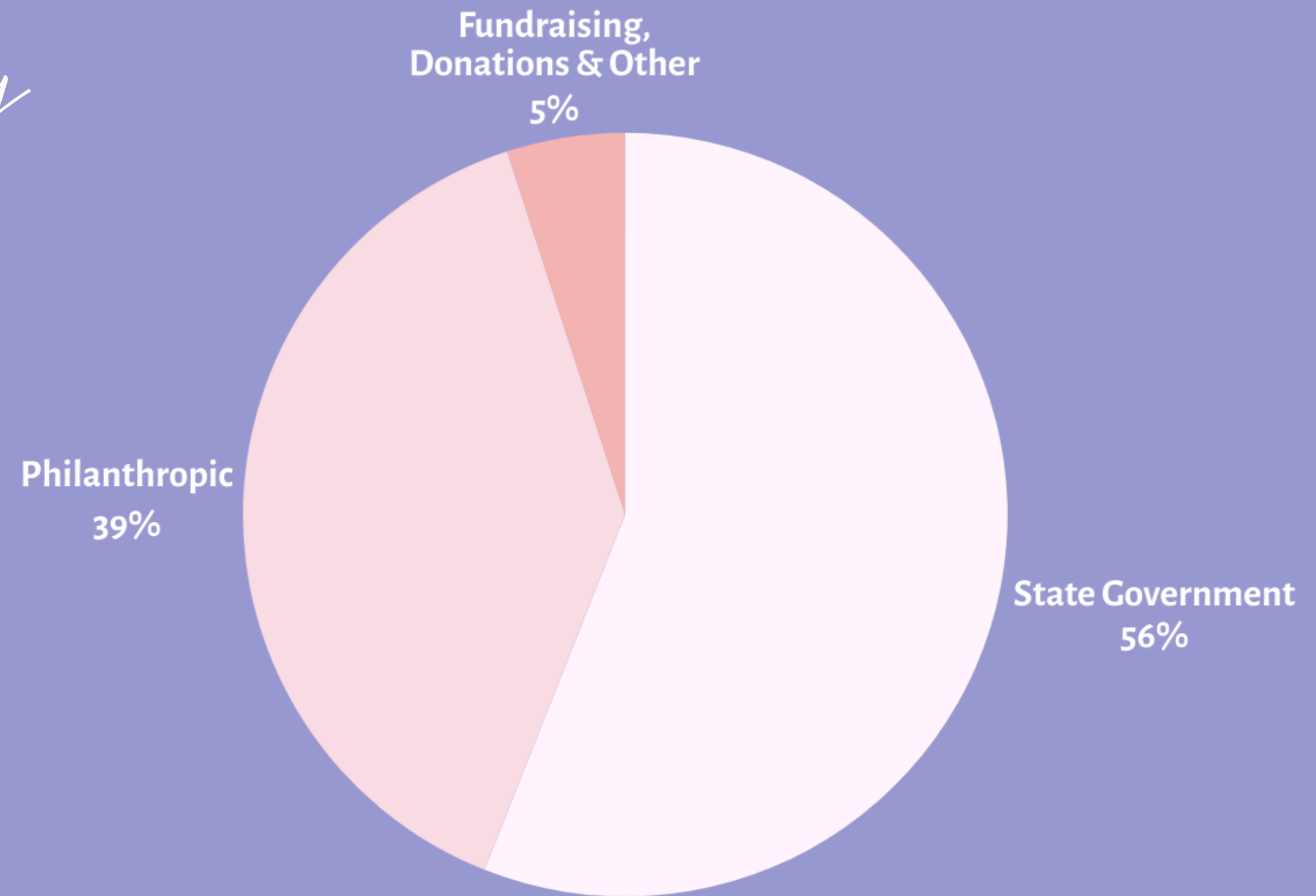
Breaking cycles of welfare-dependence

Learning

Engaging in appropriate forms and levels of education
Finding employment



Funding



Zoe Centres



- Four residential houses located along main street in Mildura
- A welcoming environment for young families
- Onsite Family Day Care, program spaces, meeting rooms, study hubs and practical supplies

Place-Based Support

- Monthly 'Check-In' phone call
- Daily Program text invitations
- Transport for mothers & children
- Onsite Family Day Care
- Weekly social & skills-based programs - cooking, art, wellbeing, supported playgroup
- Practical Support - Resource Room & kitchen pantry
- Study Hubs & tutoring support
- Referrals into Zoe Integrated Family Services
- Referrals to local specialised services - housing, family violence, legal, mental health, TAFE & RTOs

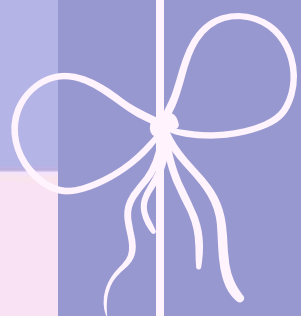


Integrated Family Services

- Victorian Department funded program
- Provides more intensive case management support to assist families to achieve their parenting and family goals
- Often includes families at risk of child protection involvement
- We identify Zoe clients for early intervention referrals into our IFS program, capturing families before they are at risk of ongoing child protection involvement
- Once IFS goals achieved, clients can remain engaged with Zoe Support until they turn 25, maintaining peer connections, access to programs and ongoing support. This also allows re-referrals into IFS when family circumstances change

Building a community of support





Outcomes

In 2025 FY, we **supported 104 mothers and 141 children:**

- 39 families assisted with Integrated Family Services
- 33% assisted with employment
- 14% completed an accredited certificate
- 24% engaged in accredited education
- 40% engaged in onsite skills-based programs
- 42% attended supported playgroup
- 33 children enrolled in our onsite Family Day Care program



Hayley

“Zoe Support has helped myself and my children so much over the past five years. It’s because of Zoe Support that I was able to go back and study. They have also helped us to be able to connect with others. One of the main things we have achieved with Zoe Support is learning how to communicate properly when we are in need of help or even just in general.”



Jess

“I have faced many challenges with being a young mother but with the support and care from the staff and other young mums I've faced so many and completed so much in just a few years.”



Jemma

“As a young mum, I faced my own share of challenges. I was too young for most mum groups and none of my friends had babies but Zoe Support offered a range of things that made me feel connected. We have achieved so much in the last 6 years with Zoe Support from schooling to securing our home and giving me the confidence that no matter how young I was I could make a beautiful life for my children.”



Thank
You

